

HANDLING, CLEANING AND MAINTENANCE NOTES



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HANDLING, CLEANING AND MAINTENANCE

This document is intended to provide general recommendations only.

HANDLING AND STORAGE

Key points to be followed before and during the installation process:

- Store the boxes on a flat surface providing for a stable support on the whole surface, in a dry, clean area, protected from frost and direct sun light.
- Before starting the installation, carefully check the material and notify immediately of any manufacturing issues. Complaints will not be accepted after installation.
- Before starting the installation, check project's drawings (or shop drawings if provided) and the correspondence of the received material against the packing list.
- Acclimate the material in stock to the temperature of the jobsite for at least 48 hours prior to installation.
- The installation temperature must be higher than 0 °C (32 °F).
- Open the boxes and immediately remove the polyethylene packaging from the profiles.
- Do not cover the product with sheets made with non-breathable material (nylon, polyethylene and similar materials). For this purpose it is advisable to use felt sheets as a painter.
- The accumulation of electrostatic charges is a natural phenomenon commonly found in plastic materials, and under exceptional environmental conditions this may also occur in Woodn™'s products.
- Profiles shall be handled with care in order to prevent damages. It is recommended to lift the profiles on the whole length during displacement and not make them slide on top of each other. Always use clean fabric gloves when handling profiles.
- Prevent the formation of dirt on and between profiles; in particular, make sure that mechanical processes carried out on other materials, near Woodn products, do not determine the accumulation of chips or dust of any kinds. During the installation/assembly phase do not apply any label or sticker; if already applied, please remove immediately after installation. Immediately remove major stains such as paint, concrete or tar residues.

CLEANING AND MAINTENANCE

Although WoodN requires minimum maintenance, as all the exterior building materials it's recommended to clean the material upon completion of installation, then regularly under normal conditions of use. As ordinary maintenance it is advised to carry out periodical cleaning, as needed, **using pressure water and, possibly, neutral detergent** (upon completion, it is advised to remove excess water). The frequency may vary depending on the area, type of application and the care taken with processing and assembly. The appearance and the consequent effect of dirt on WoodN material vary depending on the cause.

For examples, rain or moisture drops flowing on a surface may concentrate a more visible deposit of dust and dirt. Such residues shall be quickly removed, as they may cause non-homogeneous discoloration of the material.

In outdoor applications, brushed products may present surface rings after being exposed to rainfall and humidity.

This phenomenon, caused by a rising on the surface of tannin, a natural component of any wood fibre, is to be considered normal and will disappear after a few washes with water or after rain. In case of staining, it is advised to remove the stain as soon as possible using water and a neutral detergent (absolutely avoid using abrasive products or solvents, especially acetone).

Do not use cleaning agents with abrasive or polishing components. Only use sponges, nylon brushes or cloths. If there is a more serious cleaning issue, it is important to identify the problem before trying to solve it.

After cleaning, rinse very well the residues of any detergent used; the residues may cause an uneven discoloration of the surface.

WoodN's warranty do not apply in case of improper or incorrect cleaning or handling.

Dirt cleaning

Dirt can easily be removed with pressure water. Apply neutral detergent and brush the interested area using a soft nylon brush (or cloth). Rinse plentifully with water paying attention to remove all the residues of detergent from the surface.



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