

WARRANTY “FIVE” Esostep®

Thank you for purchasing a WOODN GREENWOOD SRL product.

1. Pursuant to the terms and conditions indicated below, WOODN GREENWOOD SRL (hereinafter "**WOODN**") guarantees conformity of Esostep® WPC (wood plastic composite), hereinafter "**Product**", against termites and fungus attacks and is solely limited to the replacement of the damaged material.
2. This warranty (hereinafter "**Warranty**") benefits the buyer (hereinafter "**Client**") who regularly purchased the Product, pursuant to the contractual conditions and for the intended purposes.
3. The colors are not contractual. The slight color variations may be encountered depending on the different batches of raw materials (fibers and plastic), temperature, pressure and extrusion rate, and also, on the depth of brushing and the direction of laying the boards.
4. This Warranty has a validity of 5 (five) years on the Product beginning from the date of the invoice. If the claim is valid and justified and is made between the 1st and the 5th year after the purchase, replacement of the boards will be carried out according to the percentages shown in the table below:

Date of Invoice	Recovery Percentage
1 year	100%
1-2 years	90%
2-3 years	80%
3-4 years	70%
4-5 years	60%

5. The Client is obliged to communicate the discovery of the defects to WOODN in writing by means of a registered letter with advice of delivery to the following address: WOODN GREENWOOD SRL, via Ippolito Caffi n. 17, 32100 – Belluno (Italy); e-mail: sales@woodn.com; ph. +39.049.89.60.076.
6. All the removal and re-installation costs are explicitly excluded from this Warranty.
7. The Client must allow WOODN the possibility of inspecting the Product and investigating the possible cause of the defect.
8. This Warranty exclusively regards the Product and represents the only Warranty offered by WOODN to the Client, who therefore, within the limits allowed by law, cannot invoke any other warranty, either written or verbal, legal or formal, against WOODN, nor expect indemnity for further costs and direct, indirect, incidental, or consequential damages, either by contractual or extra-contractual agreements.
9. No retailer, distributor, agent, or employee of WOODN is authorized to modify, extend, or expand this Warranty, nor represent WOODN when dealing with Clients or third parties.
10. In any case, this Warranty leaves the rights due the consumer by the seller uncompromised thanks to the implementation of the national and community laws applicable to warranties for the sale of consumer goods.
11. This Warranty is regulated exclusively by Italian law.

For any dispute between WOODN and the Client related to this Warranty, or the existence of the conditions by which the Warranty itself is valid and effective, the Venice Court – Italy, will have exclusive jurisdiction.

WOODN GREENWOOD SRL



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Woodn Greenwood srl

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